Texas Connector Training Manual

[2016]



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ONESTAR FOUNDATION AND TEXAS CONNECTOR OVERVIEW

OneStar is a 501(c)(3) nonprofit corporation designated by Executive Order of the Governor to build a stronger nonprofit sector in Texas. OneStar is recognized statewide as a leading voice of the sector, a neutral convener and a respected business partner to foundations, state agencies, and the business community. We connect faith-based and community organizations, businesses, government and foundations to resources and information about the nonprofit sector. We also convene statewide nonprofit networks to develop a coordinated approach to strengthening the sector. At OneStar, everything we do is focused on making Texas home to the strongest, most effective nonprofit sector in the country.



OneStar Foundation's Texas Connector is an online, nonprofit mapping tool that empowers communities, governments, funders and nonprofits to more effectively meet Texas' growing needs. In 2009, OneStar iteratively developed a prototype of Texas Connector that was beta tested using feedback from over 2,000 nonprofit stakeholders, including government and legislative staff, leaders from nonprofit and faith-based organization, educators, researchers, foundations, and even corporate philanthropists. This feedback was used to hone the features of the tool and Texas Connector was officially launched to the public in 2010. It is feasibly the most robust, statewide nonprofit and social service

database in the country. Texas Connector combines an interactive GIS map and searchable database including: social service providers and nonprofits from Texas 2-1-1 and GuideStar, USA, socioeconomic and demographic data and population summaries and visual layers such as public schools, public transit and more. Texas Connector also offers a unique platform on which initiative-specific data, such as health or criminal justice data, can be overlaid to create information-rich maps and reports. Users can print, email, or export search results to identify gaps in service, collaborative partners or complementary services. From researching community resources to analyzing local continua of care, Texas Connector's powerful combination of nonprofit and demographic data gives users insight to better understand regional issues and resources and more effectively tackle community challenges.

THE DATA

The Texas Connector displays nonprofit and service provider information derived from both the 2-1-1 Texas and GuideStar USA, Inc., Texas datasets. The date of the last update and the source information for each organization mapped in the Connector can be found in the Organization Details by clicking on the <u>View More Details</u> link. Additionally, Texas Connector users who affiliate themselves with a nonprofit organization, foundation, or faith-based entity

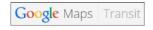


















can update the information displayed about their organization in the Texas Connector. Users who are affiliated with eligible organizations (i.e. nonprofit organizations, foundations or faith-based entities) not currently contained in Texas Connector can also add their organization to the database and map.

The Texas Connector contains a variety of demographic and socioeconomic data indicators from governmental and other sources, displayed in clickable map overlays, and an extensive underlying database of statistical data, from which customized reports can be generated.

How To Create An Account

- (1) Go to texasconnects.org and scroll to the middle of the homepage and click on the button, **Try Texas Connector for free.**
- (2) Complete the information requested under **Create a Texas Connector Account**. Enter your email address, which will serve as a username when you login. Choose a password that has at least 6 characters. Select the type of entity with which you are affiliated and the state in which you are located. Finally, press the **Submit** button at the bottom of the page.
- (3) Check your email for a message from **noreply@texasconnects.org**. To activate your 7-day free trial, you must follow the instructions in the email sent to you at the email address you provided. If you do not see an email from noreply@texasconnects.org in your inbox within a few minutes, be sure to check your spam folder.
- (4) Click on the activation link in the email from noreply@texasconnects.org. By clicking the activation link in the email, you will be taken back to texasconnects.org. Log in using the email address and password that you used to create your account.

How To Log In

(1) Open an internet browser and go to texasconnects.org



- (2) In the top right corner, click on the text, LOG IN OR CREATE AN ACCOUNT.
- (3) Enter your email address and password.
- (4) Click the **Log In** button.
- (5) You will be directed to the Member's Homepage



HOW TO CREATE AN ACCOUNT ON TEXAS CONNECTOR



Try Texas Connector for free



explore
our website at
texasconnects.org
to see if it may be

click on the **button** to try Texas Connector for free on our homepage complete the information form and submit







start mapping your free trial lasts 7 days! click on the
activation link
and login to your
trial account

check your **email** for a message from noreply@texasconnects.org

*check your spam folder



buy a **subscription** by clicking on the 'manage your account' portal of your members homepage or calling 512. 287.2036

*please contact us for state tax refunds



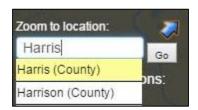
THE MAP

To access the map in Texas Connector, use the button to **View the Map** on the Member's Homepage.



- (1) In the bottom right-hand corner of the sidebar on the map under **Options**, there is a checkbox next to **Show Tooltips**. When this box is checked, you can hover over the features of the tool and a blue textbox will appear giving a brief description of the functions of that feature.
- (2) In the top left corner of the tool, there is a white rectangle with a +/- that allows you to zoom in and out. You can also use your mouse to zoom or your cursor to drag the map.
- (3) To begin a location search, go to the search box on the top of the right sidebar under **Zoom to location:** and begin typing a geographic area or address. Wait for the suggested options to appear beneath the box and select the correct location.

 Example: If you want to zoom to Harris County, begin searching the word Harris, wait for the options to appear and select the option for Harris (county).



- (4) When you have selected a location, your map will automatically zoom to that location and highlight the area. A gold question mark will appear somewhere in the highlighted area. Click on the gold question mark to find a snapshot of 2010 Census Data as well as access to a number of American Community Survey reports for that location. To see the full Census form, select the link for More Details. To view any of the American Community Survey reports click on the blue underlined name of the profile (for example, Housing Profile). There will also be an option to View report about organizations in this area; however, you must load organizations onto the map to use this feature.
- (5) If you are interested in viewing the entire service landscape in a geographic area, you can use the drop-down box titled **Showing Organizations:** (under the **Zoom to location:** search box) in the right sidebar. This box is automatically set to **Active**, which allows



you to see your current searches. However, to see all organizational records, select the option for **All**. This is a good option if you are looking at rural areas where there may be fewer services.

(6) To narrow your search to specific organizations or service provider types, use the search box in the sidebar under Organization type or name: Begin typing a service type, keyword or the name of an organization.

For example, typing the keyword "food," will result in a list of service type categories and organizations with the word "food" in their name or program description.

- (7) Your search may result in two categories of results, Service & Types and Organizations. To expand these results simply click on them. To add specific services or organizations to the map, click on the white underlined names that appear. This will load them onto the map and add them to a box on the left titled Active Organizations. The number of service providers in the total zoom area of your screen offering that service is represented by the number in parentheses next to the type of organization.
- (8) The Active Organizations box on the left side of your screen allows you to hide and repopulate organizations on the map without losing your searches by using the checkboxes next to each service type or organization. To delete a service type or organization from your map, select the small ⊗ icon.

right panel and select 'Active' in order to display organizational searches on the map.



(9) If you need help with keywords, try visiting the classification list by clicking on the yellow link above the search box for Organization type. This new tab will allow you to explore the different taxonomical categorizations for Texas Connector and search related keywords. The related data

source for each category is in the column titled Source—AIRS indicates Texas 2-1-1 and NTEE indicates GuideStar. Lastly, you can see how many organizations classified within category in the column Number of Organizations. To add a service type to the map click on the name of the category in the **Description** column and it will appear in your search results in the right sidebar of the map. Click on the white link to add the service to the map.



Organization type or name:

Services & Types (46)

Pet Food (416)

Brown Bag Food

Programs (185)

Food Banks, Food

Pantries (101) Food Service, Free Food

Food Vouchers (80)

Food Stamps/SNAP

Distribution Programs

(232)

(91)

Food Pantries (24097) Formula/Baby Food (455)

Emergency Assistance

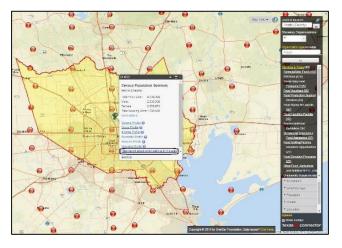
(Food, Clothing, Cash)

Food



(10) On the map, organizations are represented by blue and red dots. Red dots indicate a grouping of organizations in close geographic proximity. To find out more about an organization, click on a blue or red dot. A box will appear with the name(s) of the organization in that location. Click on the blue underlined name of the organization to view a snapshot of the organization. You can get directions to that organization in Google Maps by selecting the **Get Directions** option in the snapshot. To view the full organizational record, which may include details such as hours of operation, contact information, programmatic information and the geographic area within which the organization provides services, scroll to the bottom of the snapshot and select the blue link to **View More Details**.

(11) To download or print a directory of organizations that you have added to the map, click the gold question mark above the highlighted area. Select the blue link to View a report about organization in this area. This will direct you to a table of results page. Select the dropdown export button (a blue disk and green arrow) to choose a format that fits your needs. Open the file from your download folder and edit or print.



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texas connector				Orga	anization D	etails Report	XML file with report data CSV (comma delimited)	
Name 🗦	Address	City	State	Zip	Phone	Description	MHTML (web archive)	
A Widows Heart	10318 GREEN TREE RD	HOUSTON	TX	77042			Excel	
ACADEMIC CENTER OF EXCELLENCE	7111 HARWIN DR STE 272	HOUSTON	TX	77036			TIFF file	
Acres Home Health Center (Public Health Clinic)	818 Ringold	Houston	TX	77088	281-448-6391	Provides primary health capharmacy, podiatry, nutrition and health education, and social service referrals.	Word	
AHEPA 29 PHASE II INC	13830 CANYON HILL	HOUSTON	TX	77083				
AHEPA 29 PHASE III INC	13830 CANYON HILL	HOUSTON	TX	77083				
AHEPA DOP 54 INC (DAUGHTERS OF PENELOPE)	8111 CREEKBEND DRIVE	HOUSTON	TX	77071				
Ahiara Development Union USA, Inc. (Save Our Children)	10101 Fondren Road, Suite 217	Houston	TX	77096	713-271-7626	Provides community outreach programs to children and adults Also offers legal aid and tax services.	Geraldine Oriekwu	Chairperson
Ahiara Development Union USA, Inc. (Social Services)	10101 Fondren Road, Suite 217	Houston	TX	77096	713-271-7626	Provides various services and training for children, youth, and adults.	Geraldine Oriekwu	Chairperson

- (12) Texas Connector also has a number of visual data layers. These are available in the right sidebar near the bottom. To view each of the layers, expand each group by selecting the gray box. Check the box next to the layer to add it to the map. A legend will appear below in the sidebar to guide your understanding of the information.
 - a. To add public schools to the map select the **Education** layers and check the box for **Public Schools**.
 - b. To add public transit routes in Austin, Dallas, Houston and San Antonio expand the Transportation layers and check the box for Public Transit Routes and Stops.
- (13) Use the **Map Tools** function on the top of the map to customize the range of your searches to informal areas—like a radius or a custom shape. This tool is useful for creating reports of service providers for custom-shaped areas such as neighborhoods or multi-county regions.
 - a. Select Map Tools and click the option to Query a Radius, set your radius to an increment of 500 feet to 10 miles from the dropdown options that appear. Click a point on the map to be the focus of the custom circle. The highlighted circle will appear with the gold question mark allowing you to run reports (including organization directories) for that radius.
 - b. Learn about a neighborhood or custom area by drawing a shape on the map. Click on the Map Tools, select the option to Query a Shape. Click on the map to begin your shape and use your cursor to drag the red line, click to add a corner. Enclose the shape by attaching the end of the line to the first point and double clicking. When the shape has been enclosed it will appear highlighted and the gold question mark will appear.



Boundaries

Population

Education

Map Tools ▼

Query a Point

Query a Radius

Query a Shape

Income

Civic/Volunteer



(14) Email yourself or a colleague a copy of the map you have created to return to at another time. To do this, select the option under **Map Tools** to **Email Map**. Enter your email address or the email address of another Texas Connector subscriber and press **Send**. To return to the map you have created, open the email you have received, click the link, login to Texas Connector and continue mapping where you left off!

NOTE: Texas Connector will automatically log out if the map is inactive for 20 minutes. Be sure to send your work to yourself if you leave your computer.





map to a variety of specific locations such as a city, county or zip code by typing the location into the search box and selecting from the recommended options.



Geographic Area Summary: Find population profiles from the Census Bureau and generate quick reports on selected organizations within an area.

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Organizational Data Search:
Search Texas Connector's
database for service providers by
organization name, service type
or keyword.



Select Organizations or Services: Click on specific service types or individual organizations to activate them on the map.



Active Organizations: Check or uncheck boxes to isolate organizations and services on the map.



Detailed Organizational Profiles: View a snapshots of an organization and find detailed profiles of nonprofits, faith-based entities and other service



Layers: Select layers to add to the map including congressional district lines, schools, transportation routes and more.



Map Tools: Draw a custom shape or radius, search any point on the map, or print/email your

current map

Tooltips: Activate tooltips and mouse over the features of the tool to learn what they do.

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For more information visit our website at texasconnects.org

Or watch our new Texas Connector virtual tour at https://www.youtube.com/user/onestarfoundation/videos

For specific questions or help email texasconnects@onestarfoundation.org

Contact Us

SUPPORT SERVICES

Still need help? We are here to help. Contact us at:

texasconnects@onestarfoundation.org or (512) 287-2036

Also, check out the **Helpful Documents** section on our website at https://texasconnects.org/help.aspx.