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2016 AmeriCorps Texas

All-Grantee Meeting

February 25-26, 2016

Monitoring: A New Hope



Why Shake It Up?

- Recent CNCS visit
- Program feedback
- Ensure “real time” mid-course corrections
- Growth of portfolio
- Being more proactive
- More efficient use of time
- Leveraging technology
- Maximizing face-to-face time



What is Changing?

Current Structure:

- Monitor programs once per grant cycle (~once every 3 years)
- Involves intensive, multi-day visit with on-site file review, member observations at service sites, member interviews and site supervisor interviews



What is Changing?:

New Structure:

- Timeline
 - Electronic File Review annually
 - On-site Monitoring Visit still once every three years
- Electronic File Review
 - Will allow us to catch errors quickly and make mid-course corrections when possible
 - New and improved file review tool
- Monitoring Visit
 - Program staff interviews
 - Heavier focus on systems, policies & procedures



Reviewing Tools:

- Member File Review Tool
- Program Staff Interviews



APR Data Quality Review

- What is it?
- Timeline
- Review Process



Common Themes of Recent Monitoring

- Criminal History Checks
 - More details to come NSCHC Bootcamp
- Date Alignment
- Member Performance Evaluations
 - Early Exits
 - Mid-term evaluations missing
 - Matching Member Exit Form
- Timesheets
 - Hours not matching MyAmeriCorps Portal
 - Clear categorization of hours
- Lack of AmeriCorps Branding





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