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**onestar**  
foundation

## Program Staff Interview Topics

On-Site Monitoring Visit

- Member Service Agreements & Position Descriptions
- Member Training
- National Service Criminal History Check (NSCHC)
- Member Safety
- Member Discipline and Code of Conduct
- Prohibited Activities & Fundraising
- Non-Discrimination
- Non-Duplication/Non-Displacement
- Reasonable Accommodation
- Grievance Procedures
- Site Supervisor Training
- Civic Engagement
- Branding
- GED Support Services
- Enrollment/Exit and Service Site Location Cycle Times
- Timekeeping
- Electronic Records
- Personally Identifiable Information
- Member File Audits
- Tutoring
- Data Collection & Quality